

B. Child Question by Question Percentages/Comparisons

No. 1			2004-05																																				
No. Proceeds show that your child is now on Montana Yes 1 0.26% 5 1.07% 1 1.086% 1 0.26% 1	Question	Annual All Child						All Child NA Child																															
Dur records show that your child is new on Montana	Question	Allswei																																					
No			Blank	% Blank	#	%	Blank	% Blank	#	%																													
New Year	Our records show that your child is now on Montana		1	0.26%	389		0	0.00%																															
Since you joined PASSPORT To Health, how much of a problem (may was to get a personal provider for your was assigned to make the personal provider for your was assigned to make the personal provider? No. a proors was assigned to make the personal provider? No. a proors was assigned to make the personal provider? No. a proors was assigned to make the personal provider? No. a proors was assigned to make the personal provider? No. a proors was assigned to make the personal provider of the	Medicaid PASSPORT To Health. Is that right?		-	**-***	1		·	0.00,0	•																														
Not a Problem Not a Problem State 1,29% 320 82,99% 2 1,79% 6 87,27% 1,29% 6 87,27% 1,29% 1,29% 6 84,52% 1,29% 6 84,52% 1,29% 6 84,52% 1,29%	Cines was inited DACCDODT To Hankle how much of a																																						
And the best provider of the services of the s			_	1 200/			2	1 700/																															
Description			3	1.20%	320	82.90%		1.7970	90	81.21%																													
Ves	child that you are happy with:				32	8 29%			6	5 45%																													
Dick you choose your child's provider? No. a provider was assigned to you child not be set provider? No. a provider was assigned to you child not be set provider? No. a provider was assigned to your child not provider feet that your child received fewer services han other patients? No.																																							
May Section May Sectio			_	4.000/		01.1070		4 700/	0.	00.1070																													
Average Aver	Did you choose your child's provider?		5	1.28%	23	5.96%	2	1.79%	12	10.91%																													
No		Don't Know			10	2.59%			4	3.64%																													
Dan't Know	Have you ever felt that your child received fewer services																																						
Don't Know 1 1 2.05% 1 0.00%			6	1.53%			1	0.89%																															
1 26% 1 0.	than other patients.				15																																		
2 3 3 1 0.90% 1 0.90% 2 1.00% 2		_			1																																		
3 3 3 3 1 0.90%		<u>-</u>			1																																		
Sing any number from 0 to 10 where 0 is the worst provider 5																																							
Sing any humber from to 1 where to 1 to where to 1 to 1 to																																							
ate your child's provider now? 1	•																																						
7 33 8.57% 15.24% 9 17.12% 16.84%			6	1.53%			1	0.89%																															
## 10- Best 10- Best 22 52 47% 68 7.21% 64 48.68% 64 48.68% 65% 15% 67.27% 68 6.00% 69% 60.00% 60.00% 60.00% 61.66% 6	rate your child's provider now?																																						
10 - Best 10 - Best 11 - Don't have 12 - Don't Know 15 -		8			61	15.84%			19	17.12%																													
11 - Don't have		9																																					
The last 6 months, did you make any appointments with a locator or other health provider for regular or routine health are for your child? No																																							
No																																							
Don't Know S 1,29% 2 1,79% 1,148% 1,544% 1,148% 1,1				4.000/				0.000/																															
Never Sometimes Sometimes Usually Sometimes Sometimes Sometimes Usually Sometimes Some			4	1.02%			0	0.00%																															
Sometimes Usually Always	In the last 6 months, how often did you get an appointment		152																																				
Usually Always																																							
Always My child didn't need an appointment 102 38.57% 152 63.60% 1 1.64% 1.64% 1 1.64% 1.64% 1 1.64%								45.54%																															
My child didn't need an appointment 2	•	,		38.87%			51																																
Same day 1 day 2-3 days 1 days 2-3 days 2-3 days 1 days 2-3	you wanted?	My child didn't need an																																					
1 day 2-3 days 30 12.61% 47 19.75% 35 14.71% 45.84% 45.54%		appointment			2				1																														
1		,																																					
nthe last 6 months, how many days did you usually have to wait between making an appointment for your child for egular or routine care and actually seeing a provider? 1		,		47																																			
Same times Sam	In the last 6 months, how many days did you usually have to																																						
15-30 days 31 days or longer My child didn't need an appointment My personal provider Another health care provider			153	39 13%			51	45 54%																															
31 days or longer My child didn't need an appointment My personal provider Another health care provider Another he			100	00.1070			11	40.0470																															
My child didn't need an appointment 1	The second secon																							1			il l												
My personal provider																						-																	
Another health care provider Another health care provider An Urgent Care/Walk-In clinic An Emergency An Emergency Another health care provider An Emergency		appointment			1	0.42%			0	0.00%																													
An Urgent Care/Walk-In clinic all that apply) (NOTE: May total more than 100% because espondents could choose more than one) An Emergency Room Other My child didn't need an appointment An Emergency Room Other My child didn't need an appointment An Emergency Room Other My child didn't need an appointment O 0 0.00% O 0.00%																																							
An Emergency Room Other My child didn't need an appointment Somewhere other than your child's personal care provider? In the last 6 months, did your child needed care right away or an illness, injury or condition, how often did your child get care as soon as you wanted? An Emergency Room Other My child didn't need an appointment Pyes, always Sometimes No, never No, never No, never No																																							
Other My child didn't need an appointment Pes, always Sometimes No, never My child have an illness, injury or condition that needed care right away for an illness, injury or care as soon as you wanted? Other My child didn't need an appointment Pes, always Sometimes No, never No nom or provider's My child didn't need an appointment Pes, always Sometimes No, never No nom or provider's office? Other My child didn't need an appointment Pes, always Sometimes No, never No, never No, never No, never No nom or provider's office? Other My child didn't need an appointment Pes, always Sometimes No, never No, never No, never No nom or provider's office? Other My child didn't need an appointment Pes, always No, never No, never No, never No, never No	Where did your child get this regular or routine care? (Mark		151	20.200/			50	46 420/																															
My child didn't need an appointment When receiving treatment for regular or routine care somewhere other than your child's personal provider, was your child referred by his or her personal care provider? In the last 6 months, did your child have an illness, injury or condition that needed care right away in clinic, emergency or an illness, injury or condition, how often did your child get care as soon as you wanted? My child didn't need an appointment 2 0.84% 9 0 0.00% 15 27.31% 27 11.34% 18 24 10.08% 19 24 10.08% 19 25 12.26% 10 0.00% 10 0.00% 11 0.00% 12 0.00% 12 0.84% 13 0.73% 14 0.08% 15 0.73% 16 0.73% 17 0.00% 18 0.77% 19 0.00% 10 0.00% 10 0.00% 11 0.62% 20 12.35% 21 0.62% 22 14.20% 23 14.20% 23 14.20% 23 14.20% 24 10.08% 10 0.00% 26 43.33% 27 11.36% 28 46.43% 29 58.57% 10 0.00% 20 12.35% 20 12.35% 20 12.35% 21 17 72.22% 22 14.20% 32 72.73%			154	39.39%			52	46.43%																															
Appointment 2 0.84% 0 0.00%	respondents could choose more than one)				- 0	0.00 /6			U	0.00 /6																													
When receiving treatment for regular or routine care somewhere other than your child's personal provider, was your child referred by his or her personal care provider? In the last 6 months, did your child have an illness, injury or condition that needed care right away in clinic, emergency on the last 6 months, when your child needed care right away for an illness, injury or condition, how often did your child get care as soon as you wanted? Yes, always Sometimes No, never No, never No Sometimes No, never No No Sometimes No No Sometimes No No Sometimes Never Sometimes Usually Always My child didn't need an Yes, always 153 39.13% 65 27.31% 27 11.34% 24 10.08% 7 11.67% 251.26% 164 42.27% 7 11.80% 1 0.62% 20 12.35% 21 10.62% 22 11.36% 68 60.71% 68 60.71%		•						2	0.84%			0	0.00%																										
When receiving treatment for regular or routine care somewhere other than your child's personal provider, was your child referred by his or her personal care provider? My child never saw someone else In the last 6 months, did your child have an illness, injury or condition that needed care right away in clinic, emergency or an illness, injury or care as soon as you wanted? My child never saw someone else No, never No Yes In the last 6 months, when your child needed care right away for an illness, injury or condition, how often did your child get care as soon as you wanted? Sometimes No, never Yes No No No No No No No No No N																																							
My child never saw someone else My child never saw someone else My child never saw someone else No condition that needed care right away in clinic, emergency of common provider's office? No Don't Know Never No Never Sometimes Or an illness, injury or condition, how often did your child get care as soon as you wanted? My child never saw someone else No Yes No 0.77% 164 42.27% 217 55.93% 7 1.80% 7 1.80% 7 1.80% 7 1.80% 8 0 0.00% 65 58.04% 7 1.80% 9 0 0.00% 65 58.04% 10 0.89% 11 0.62% 22 12.35% 23 14.20% 68 60.71% 68 60.71%	When receiving treatment for regular or routine care																																						
else 122 51.26% 26 43.33% 10.77% 164 42.27% 27 1.80% 27 1.80% 27 1.80% 27 2.23% 28 2.29 28 58.57% 29 29 29 29 20 2.35% 29 20 2.35% 29 20 2.35% 29 20 2.35% 29 20 2.35% 29 20 2.35% 29 20 2.35% 29 20 2.35% 29 20 2.35% 29 20 2.35% 2	somewhere other than your child's personal provider, was your child referred by his or her personal care provider?		153	153 39.13%	153 39.13%	153 39.13	24	10.08%	52	46.43%	12	20.00%																											
n the last 6 months, did your child have an illness, injury or condition that needed care right away in clinic, emergency of the last 6 months, when your child needed care right away or an illness, injury or condition, how often did your child get care as soon as you wanted? Yes No No No No Never Sometimes Usually Always My child didn't need an No Never Sometimes Usually Always My child didn't need an		My child never saw someone																																					
condition that needed care right away in clinic, emergency Don't Know Don't Know Don't Know 1 0.00%					_																																		
Never New New Never New New Never New				0.770/			_	0.000/																															
Never Sometimes or an illness, injury or condition, how often did your child get care as soon as you wanted? Never Sometimes Usually Always My child didn't need an	condition that needed care right away in clinic, emergency		3	3 0.77%	3 0.779	3 0.77%	3	3 0.77%	3 0.77%	3 0.779	3 0.77	3 0.77%	3 0.77%	3 0.77	3 0.77	3 0.77%	3 0.77%	3 0.77%	3 0.7	3 0.77%	3 0.77%	3 0.77%	3 0.77%	3 0.77%	3 0.77% 2	3 0.77% 217 55.93%	0.77%	3 0.77%	3 0.77%	3 0.77%	3 0.77%	3 0.77%	0.77%	0.77%	3 0.77%	U	0.00%		
n the last 6 months, when your child needed care right away Sometimes for an illness, injury or condition, how often did your child get care as soon as you wanted? Sometimes Usually Usually Section Section	room or provider's office?				1																																		
n the last 6 months, when your child needed care right away or an illness, injury or condition, how often did your child get Always are as soon as you wanted? Second S			229 58.57%	229 58.57%	229 58.57%	229 58.57%	229 58.57%	229 58.57%	229 58.57%	229 58.57%				50 570/	20																								
or an liness, injury or condition, now often did your child get Always Always My child didn't need an	In the last 6 months, when your child needed care right away										229 58.57%	229 58 57%	229 58 57% 23 14.20%				23 14 20%																						
My child didn't need an														229	229	229	229	229	229	229	229	229	229	229	229	229	229	229	58.57%	58.57%			68	60.71%					
	care as soon as you wanted?	·				1 2.22 /0	70			2.0																													
					1	0.62%			1	2.27%																													

		2004-05																
Question	Answer			All Child				d										
Question	Allowel		er Receive		391		er Receive		112									
		Blank	% Blank	#	%	Blank	% Blank	#	%									
	Same day		98				24	54.55%										
	1 day			24				7	15.91%									
	2 days			10				4	9.09%									
In the last 6 months, how long did your child usually have to wait between trying to get care and actually seeing a provide	3 days 4-7 days	229	58.57%	6 11	3.70% 6.79%	68	60.71%	4	2.27% 9.09%									
for an illness, injury or condition?	8-14 days	229 30.57	30.37 /6	7	4.32%	00	00.7 1 /6	3	6.82%									
	15-30 days ^^^			4	2.47%			0	0.02%									
	My child didn't need an							-										
	appointment			2	1.23%			1	2.27%									
	My child's personal provider			106	65.43%			18	40.91%									
	Another health care provider			20				7	15.91%									
Where did your child get care for this illness, injury or	An Urgent Care/Walk-In clinic			35				8	18.18%									
condition? (Mark all that apply) (NOTE: May total more than	An Emergency Room	229	58.57%	48		68	60.71%	17	38.64%									
100% because respondents could choose more than one)	Other			0	0.62%			0	0.00%									
,	Needed but did not get care My child didn't need an			U	0.00%			0	0.00%									
	appointment			0	0.00%			0	0.00%									
	Yes, always			48				15	34.09%									
When receiving treatment for an illness, injury or condition	Sometimes			23	14.20%			5	11.36%									
somewhere other than your child's personal provider, was	No, never	229	58.57%	43		68	60.71%	16	36.36%									
your child referred by his or her personal care provider?	My child never saw someone																	
	else			48	29.63%			8	18.18%									
	None			282	72.87%			75	66.96%									
	1	4 1.02%		68				16	14.29%									
In the last 6 months, how many times did you go to an	2		4.000/	28	7.24%	_	0.000/	17	15.18%									
emergency room to get care for your child?	3		1.02%	6 3 0		0	0.00%	4	3.57%									
	4 5 to 9							0	0.00%									
	10 or more			0				0	0.00%									
In the last 6 months, did you call a provider's office or clinic	Yes			206				48	42.86%									
during regular office hours to get help or advice for your	No	5	1.28%	178	78 46.11% 2 0.52%	0	0.00%	63	56.25%									
child?	Don't Know			2				1	0.89%									
	Never			4				1	2.04%									
In the last 6 months, when you called during regular office	Sometimes		47.31%	12	5.83%			2	4.08%									
hours, how often did you get the help or advice your child	Usually	185		28		63	56.25%	6	12.24%									
needed?	Always			161	78.16%			40	81.63%									
	l didn't call			1	0.49%			0	0.00%									
	None 1										86 98				31 32	27.93% 28.83%		
In the last 6 months (not counting times your child went to an	•			72	2 18.65%			24	21.62%									
emergency room), how many times did your child go to a	3	5	1.28%	61		1	0.89%	15	13.51%									
provider's office or clinic to get care?	4		0,				0.0070	2	1.80%									
, and the second	5 to 9				32 8.29%			6	5.41%									
	10 or more				3	0.78%			1	0.90%								
In the last 6 months, once your child arrived at his or her	15 minutes or less				57.24%			39	49.37%									
provider's office or clinic, how long did your child have to wait	16-30 minutes	94	24.04%	90		33	29.46%	26	32.91%									
before seeing the person your child went to see?	31-60 minutes	0.	21.0170	31	10.44%		20.1070	8	10.13%									
ů , ,	More than an hour				_	_	_		6					2.02%			6	7.59%
In the last C menths, how often were office stoff at your	Never			4 16				2	2.53% 7.59%									
In the last 6 months, how often were office staff at your child's provider's office or clinic as helpful as you thought	Sometimes Usually	95	24.30%	59	5.41% 19.93%	33	29.46%	6 19	24.05%									
they should be?	Always	93	24.50 /0	216		33	29.4070	52	65.82%									
triey should be?	My child had no visits			1	0.34%			0	0.00%									
	Voc			219				67	59.82%									
Is your child old enough to talk with providers about his or he health care?	No	6	1.53%	160		0	0.00%	42	37.50%									
nealth care?	Don't Know			6	1.56%			3	2.68%									
	Never			9				5	7.81%									
In the last 6 months, how often did doctors or other health	Sometimes	178 45.52%	17	7.98%			7	10.94%										
providers explain things in a way your child could	Usually		178	178		178 45.52%	178 45.52%	178 45.52%	40		48	42.86%	11	17.19%				
understand?	Always					121	56.81%			31	48.44%							
If your shilds personal provider souldely and him as here's the	My child had no visits			26	12.21%			10	15.63%									
If your child's personal provider couldn't see him or her in the last 6 months, did they help find another place to take your	Yes No	31	7.93%	162 148	45.00% 41.11%	7	6.25%	45 46	42.86% 43.81%									
child?	Don't Know	31	1.33/0		13.89%	·	0.20/0	14	13.33%									
orilla:	DOIT KIIOW		I	50	10.03/0	l .	1	14	10.00/0									

		2004-05												
0.000	•		All Chil	d		NA Child								
Question	Answer	Number Received			391	Numbe	er Received		112					
		Blank	% Blank	#	%	Blank	% Blank	#	%					
	Another doctor or nurse			122	77.71%			29	67.44%					
	Public Health Clinic or			4.0	0.070/				0.000/					
If yes, where did they refer your child? (Mark all that apply).	Community Health Center			10	6.37%			4	9.30%					
(NOTE: May total more than 100% because respondents	Emergency room at the hospital	156	39.90%	10	0 6.37%	43	38.39%	4	9.30%					
could choose more than one)	Walk In Clinic/Urgent Care				0.0.70			·	0.0070					
	Center			20				6	13.95%					
	Other			1	0.64%			0	0.00%					
Is your child 2 years old or younger?	Yes No	7	1.79%	123 261	32.03% 67.97%	1	0.89%	31 80	27.93% 72.07%					
	Yes			84	68.85%			20	62.50%					
After your child was born, did you get any reminders to bring your child in for a check up or for shots?	No	269	68.80%	33		80	71.43%	11	34.38%					
your critical in for a check up or for shots?	Don't Know			5				1	3.13%					
Since your child was born, has he or she gone to a provider	Yes	269	68.80%	114		00	74 400/	27	84.38%					
for a check up to see how he or she was doing or for shots?	No Don't Know	209	08.80%	5 3		80	71.43%	2	9.38% 6.25%					
5.1	Yes				94.02%			27	93.10%					
Did you get an appointment for your child's first visit to a provider for a check up, or for shots, as soon as you wanted'	No	274	70.08%	2		83	74.11%	1	3.45%					
provider for a check up, or for shots, as soon as you wanted	Don't Know			5				1	3.45%					
	A Big Problem			12				4	3.57%					
In the last 6 months, how much of a problem, if any was it to	A Small Problem Not a Problem	4	1.02%	98	3.10% 25.32%	0	0.00%	4 25	3.57% 22.32%					
get a referral to a specialist that your child needed to see?	My child didn't need to see a	1 ' ''	1.0270	30	25.32%		0.0070	23	22.32 /0					
	specialist			271	70.03%			79	70.54%					
When was the last time your child have any visits for preventive care (such as shots or Well Child Check Ups)?	Less than 6 months ago			173	44.94%			43	38.39%					
	At least 6 months but less than 1	1		114	20 610/			34	30.36%					
	year ago At least a year but less than 2				29.01%			34	30.30%					
	years ago		4.500/	57	14.81%		0.000/	21	18.75%					
	At least 2 years but less than 5	6	1.53%			0	0.00%							
	years ago			29	7.53%			8	7.14%					
	At least 5 years but less than 10			11	2.86%			6	5.36%					
	years ago 10 or more years ago			1	0.26%			0	0.00%					
	I did not need preventive care			180				61	91.04%					
	I was unable to schedule			3										
If No, why not? (Mark all that apply) (NOTE: May total more than 100% because respondents could choose more than	preventive care	199	E0 000/		1.51%	67	EO 000/	1	1.49%					
one)	I could not make it to an appointment	199	50.90%	2		00.3070	30.90 //	199 50.90 %	2	1.01%	67	59.82%	0	0.00%
	I did not have time								5				3	4.48%
	Other			10				2	2.99%					
	Less than 6 months			40	10.53%			12	10.81%					
	At least 6 months but less than 1 year			64	16.84%			13	11.71%					
	At least a year but less than 2				10.0470			10	11.7 1 70					
How many months or years in a row has your child been in	years	11	2.81%	79	20.79%	1	0.89%	20	18.02%					
the PASSPORT To Health Program?	At least 2 years but less than 5		2.0170	400	26.32%	·	0.0070	20	20.420/					
	years At least 5 years but less than 10			100				36	32.43%					
	years		65	65	17.11%			21	18.92%					
	10 or more years			32	8.42%			9	8.11%					
	0 - Not at all			7				6	5.36%					
	1 2			3 5				2 1	1.79% 0.89%					
	3			13				4	3.57%					
How well do you feel you understand the PASSPORT To	4			14	3.63%			7	6.25%					
Health Program? Use any number from 0 to 10 where 0 is not at all, and 10 is completely.	5	5	1.28%		10.10%	0	0.00%	11	9.82%					
	6 7			27 54	6.99% 13.99%			9	8.04% 12.50%					
	8					73				15	13.39%			
	9				53	13.73%			14	12.50%				
	10 - Completely			98				29	25.89%					
Have you or your child used the Montana Medicaid Help	Yes No	5	1.28%	144		0	0.00%	38 70	33.93% 62.50%					
Line?	Don't Know	٥	1.2070	230 12		U	0.00%	4	3.57%					
	Very Useful			87	23.02%			28	25.69%					
How useful did find it?	Somewhat Useful	13	3.32%	47	12.43%	3	2.68%	10	9.17%					
	Not Useful	.0	0.02 /0	10			2.0070	71	0.00%					
	I didn't use it			234	61.90%			71	65.14%					

		2004-05							
Question	Answer		All Chil			NA Child			
Question	Allower	Number Received			391	Number Received			112
		Blank	% Blank	#	%	Blank	% Blank	#	%
Have you or your child used the PASSPORT To Health Clien	Yes			209		ll .		58	52.25%
Handbook (small blue/gray book, titled "Handbook for	No	4	1.02%	157	40.57%	1	0.89%	44	39.64%
Clients")?	Don't Know			21	5.43%			9	8.11%
	Very Useful			120	32.17%			43	40.95%
How useful did you find it?	Somewhat Useful	18	4.60%	85 1	22.79%	7	6.25%	14 0	13.33%
	Not Useful I didn't use it			167	0.27%			48	0.00% 45.71%
Have you or your child used the Medicaid Handbook	Yes			213	55.32%			59	53.15%
("Medicaid Your Health Care Program and What You Need	No	6	1.53%	148	38.44%	1	0.89%	43	38.74%
to Know")?	Don't Know		1.0070	24	6.23%		0.0070	9	8.11%
	Very Useful			128	34.78%			40	38.10%
11	Somewhat Useful	1	F 000/	80	21.74%	7	0.050/	17	16.19%
How useful did you find it?	Not Useful	23	5.88%	2	0.54%	7	6.25%	0	0.00%
	I didn't use it			158	42.93%			48	45.71%
Have you or your child used the PASSPORT Client	Yes			210	54.55%			64	57.66%
Newsletter (mailed quarterly, titled "Your PASSPORT To	No	6	1.53%	153	39.74%	1	0.89%	38	34.23%
Health Newsletter")?	Don't Know			22	5.71%			9	8.11%
	Very Useful			117	31.54%			41	38.32%
How useful did you find it?	Somewhat Useful	20	5.12%	86		5	4.46%	22	20.56%
,	Not Useful			5	1.35%			0	0.00%
III. DAGGROPT D	I didn't use it			163	43.94%			44	41.12%
Have you or your child used any of the PASSPORT Program	Yes No			161	42.04% 48.83%			52 45	47.71% 41.28%
brochures ("Getting Started with Your Medicaid Health Services", "What is PASSPORT To Health", or preventive	INO	8 2.05%	2.05%	187	46.63%	3	2.68%	45	41.28%
notices)?	Don't Know			35	9.14%			12	11.01%
notioes):	Very Useful	33 8.449		106	29.61%			36	35.29%
How useful did you find them?	Somewhat Useful		8.44%	53	14.80%			17	16.67%
	Not Useful			198	0.28%	10	8.93%	0	0.00%
	I didn't use it				55.31%			49	48.04%
	I received a letter welcoming my			254					
	child				65.46%			72	64.29%
	My county eligibility caseworker								
	wiy county eligibility caseworker			0.77% 85				28	25.00%
How were you notified your child was on PASSPORT To	I received a phone call	3	0.77%		0.26%	0	0.00%	0	0.00%
Health? (Please check only one answer).	I received a letter saying my child				/		0.0070	_	
	was assigned				3.09%			6	5.36%
	Other			7	1.80%			2	1.79%
	I do not remember			27	0.52% 6.96%			4	0.00% 3.57%
	I was not notified True				330	87.60%			92
True/False My child must have a referral to see a specialist.	False	4	1.02%	48		0	0.00%	20	17.86%
True/False If my child is pregnant, she can have a pregnancy	True								
exam without a referral. (On this question the clients who		40	0.070/		81.40%			24	92.31%
answered "did not apply" were removed from the percentage	False	12	3.07%	16	18.60%	2	1.79%	2	7.69%
for True/False).	Does not apply			293	77.31%			84	76.36%
True/False If my child's provider cannot fit him or her in for a	True			170	44.16%			58	52.25%
routine appointment, he or she can go to the emergency		6	1.53%			1	0.89%		
room.	False				55.84%			53	47.75%
True/False My child can get emergency treatment in the	True	9	2.30%	351	91.88%	2	1.79%	97	88.18%
emergency room without a referral.	False	_		31	8.12%			13	11.82%
True/False If my child is NOT pregnant, he or she needs a	True			40	45.98%			14	51.85%
referral from his or her provider for "Family Planning"	Faise	<u> </u>			I	4.700/	13	48.15%	
services. (On this question the clients who answered "did	Deep not apply	15	3.84%			2	1.79%		
not apply" were removed from the percentage for True/False	Does not apply			200	76.86%			02	7E 4E0/
True/Folge My shild can shange DASSDORT Providers on a	Truc							83	75.45%
True/False My child can change PASSPORT Providers on a monthly basis, if wanted.	True False	15	3.84%	145 231	38.56% 61.44%	3	2.68%	49 60	44.95% 55.05%
monthly basis, il wanteu.	0 to 30 miles			354	91.24%			98	87.50%
	31 to 60 miles			24	6.19%			98	8.04%
How far do you travel ONE DIRECTION to see your child's	61 to 90 miles	3	0.77%			3% 0	0.00%	3	2.68%
personal provider?	91 to 150 miles		3,0		1.29%		3.5070	2	1.79%
	151 miles or more			1	0.26%			0	0.00%
			ı	· · · ·	0,0	п	1	Ŭ	2.30,0

		2004-05																																	
Question	Answer		All Chil		NA Child																														
Question	Answer	Number Received					per Received		112																										
		Blank	% Blank	#	%	Blank	% Blank	#	%																										
	0 - Not at all			4				2	1.82%																										
	1			2				1	0.91%																										
	2			1				0	0.00%																										
Use any number from 0 to 10 where 0 is the least satisfied	3 4			10	0.52% 2.59%			1	0.91% 2.73%																										
possible, and 10 is the most satisfied possible. How satisfied		5	1.28%	18		2	1.79%	6	5.45%																										
are you with the PASSPORT To Health Program?	6			7	1.81%	_		2	1.82%																										
	7			35				9	8.18%																										
	8			49				8	7.27%																										
	9			60 198	15.54% 51.30%			12 66	10.91% 60.00%																										
	10 - Completely Excellent			177	45.62%			58	51.79%																										
	Very Good			147	37.89%			39	34.82%																										
In general, how would you rate your child's overall health	Good	3	0.77%	48		0	0.00%	13	11.61%																										
now?	Fair			13				1	0.89%																										
	Poor			3				1	0.89%																										
	Younger than 18			17	4.42%			6	5.45%																										
	18 to 24 25 to 34			63 140	16.36% 36.36%			17 35	15.45% 31.82%																										
What is your age now?	35 to 44	_		94	24.42%	_		27	24.55%																										
	45 to 54	6	1.53%	37	9.61%	2	1.79%	15	13.64%																										
	55 to 64			24	6.23%			6	5.45%																										
	65 to 74			10				4	3.64%																										
	75 or older			0				0	0.00%																										
What is your child's age now?	Up to 2 years old 3 to 6 years old	7 1.79%		113 94	29.43% 24.48%			26 24	23.64% 21.82%																										
	7 to 11 years old		1.79%	87	22.66%	2	1.79%	28	25.45%																										
	12 to 18 years old			90				32	29.09%																										
Are you male or female? (Note: On the child survey this is in	Male			35	9.02%			15	13.39%																										
regards to the person filling out the survey, not the child).	Female	3	0.77%			0	0.00%																												
regards to the person mining out the survey, not the child).	remale			353	90.98%			97	86.61%																										
Is your child male or female?	Male	5	1.28%	202	52.33%	0	0.00%	56	50.00%																										
	Female 8th grade or less			184 18	47.67% 4.64%			56 8	50.00% 7.14%																										
	Some high school			69				26	23.21%																										
What's the bishest contact to the state of t	High school graduate or GED			136				38	33.93%																										
What is the highest grade or level of school that you have completed? (Note: On the child survey this is in regards to	Some college or 2-year degree	3	0.77%			0	0.00%																												
the person filling out the survey, not the child).	, , , , , , , , , , , , , , , , , , ,	٦	0.7770	143		U		38	33.93%																										
, p	4-year college graduate							1	<u> </u>	_			1		17	4.38%			1	0.89%															
	More than 4-year college degree			5	1.29%			1	0.89%																										
	White			292				28	25.00%																										
	Black or African American			8				3	2.68%																										
	Asian			4				0	0.00%																										
	Hispanic/Latino			25	6.49%			6	5.36%																										
	Native Hawaiian or Pacific			_	0.00%			0	0.000/																										
	Islander			0	0.00%			0	0.00%																										
	American Indian or Alaska Native			112	2 29.09%			112	100.00%																										
What is your child's race? (Please mark one or more)	Northern Cheyenne			11	2.86%			11	9.82%																										
(NOTE: May total more than 100% because respondents	Assiniboine	6	1.53%	12	3.12%		0.00%	12	10.71%																										
could choose more than one)	Gros Ventre			10				10	8.93%																										
	Sioux Crow			22 14	5.71% 3.64%			22 14	19.64% 12.50%																										
	Blackfeet			27	7.01%			27	24.11%																										
	Salish			12	3.12%			12	10.71%																										
	Kootenai			8				8	7.14%																										
	Chippewa			13				13	11.61%																										
	Cree Other Tribe			15 11				15 11	13.39% 9.82%																										
	Unspecified							0				0	0.00%																						
	Mother or father			344				92	82.88%																										
	Grandparent 31 8.03%			15	13.51%																														
How are you related to the child?	Aunt or Uncle	5	1.28%	4		1	0.89%	3	2.70%																										
, , , , , , , , , , , , , , , , , , , ,	Older brother or sister		5 1.28%	5 1.28%	5 1.2	0				0	0.00%																								
	Other relative Legal Guardian											1	-										<u> </u>			4				-				0 7	0.00% 1.81%
	Yes			103	26.48%			36	32.14%																										
Did someone help you complete this survey?	No	2	0.51%	286	73.52%	0	0.00%	76	67.86%																										
	Don't Know			0				0	0.00%																										

Question		2004-05									
	Answer	All Child				NA Child					
Question	Allswei	Number Received 391				Numbe	d	112			
		Blank	% Blank	#	%	Blank	% Blank	#	%		
choose more than one)	Read the questions to me	293		6	6.12%		69.64%	2	5.88%		
	Wrote down the answers I gave			4	4.08%			0	0.00%		
	Answered the questions for me			2	2.04%			0	0.00%		
	Translated the questions into my language		74.94%	3	3.06%	78		0	0.00%		
	Asked me questions over the telephone and typed my answers			90	91.84%			32	94.12%		
	Helped in some other way			0	0.00%			0	0.00%		